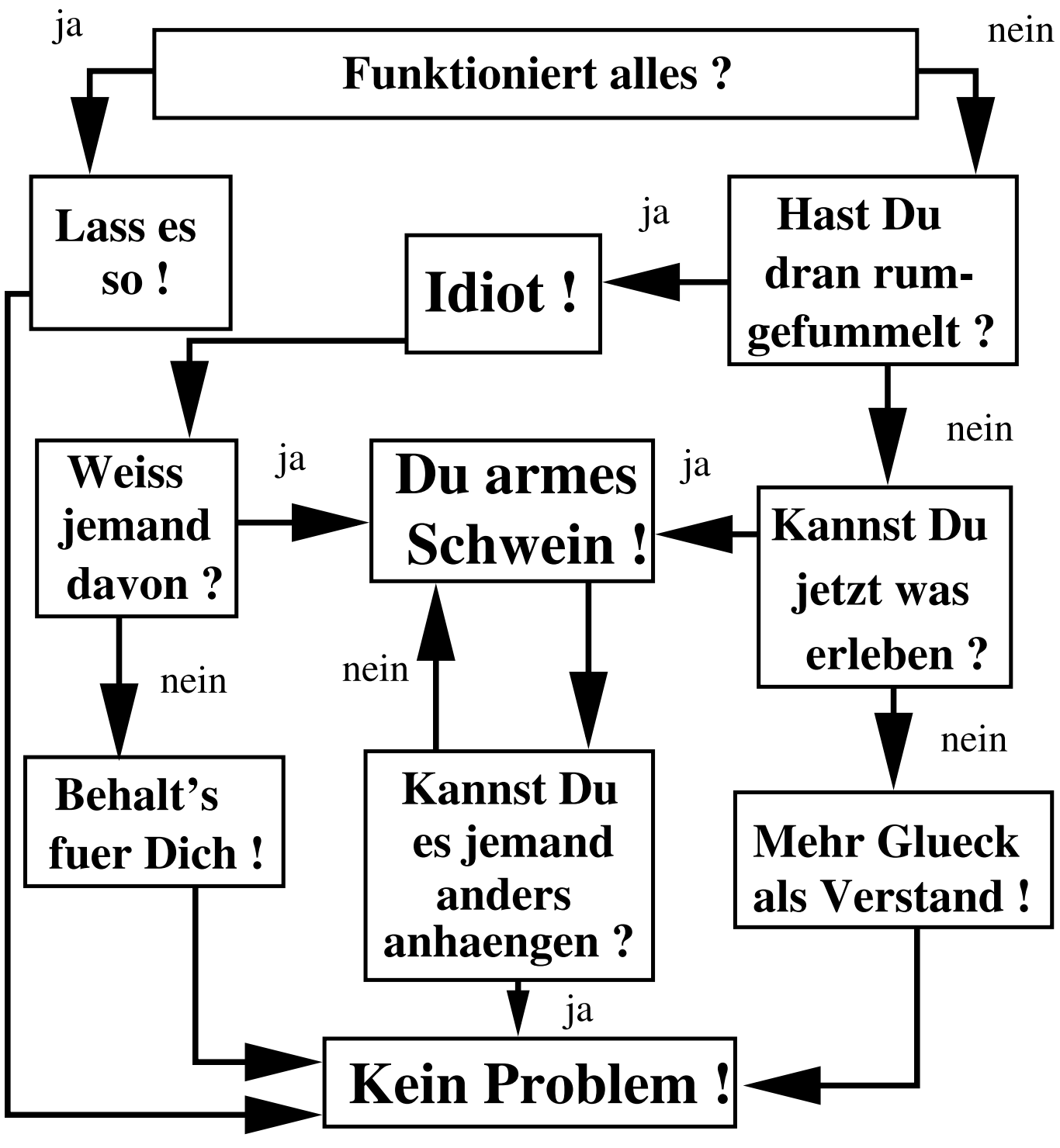# Wie loese ich ein Problem ?